

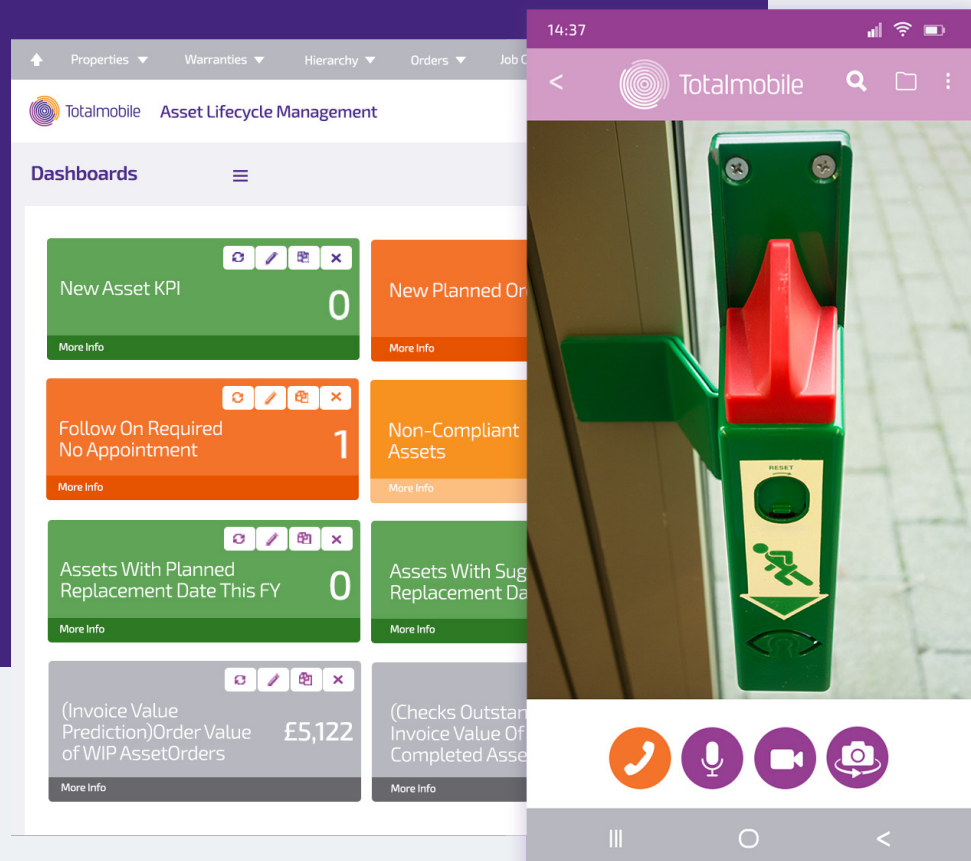


Totalmobile



Asset Lifecycle Management

Cloud-based asset management tailored to the housing sector.

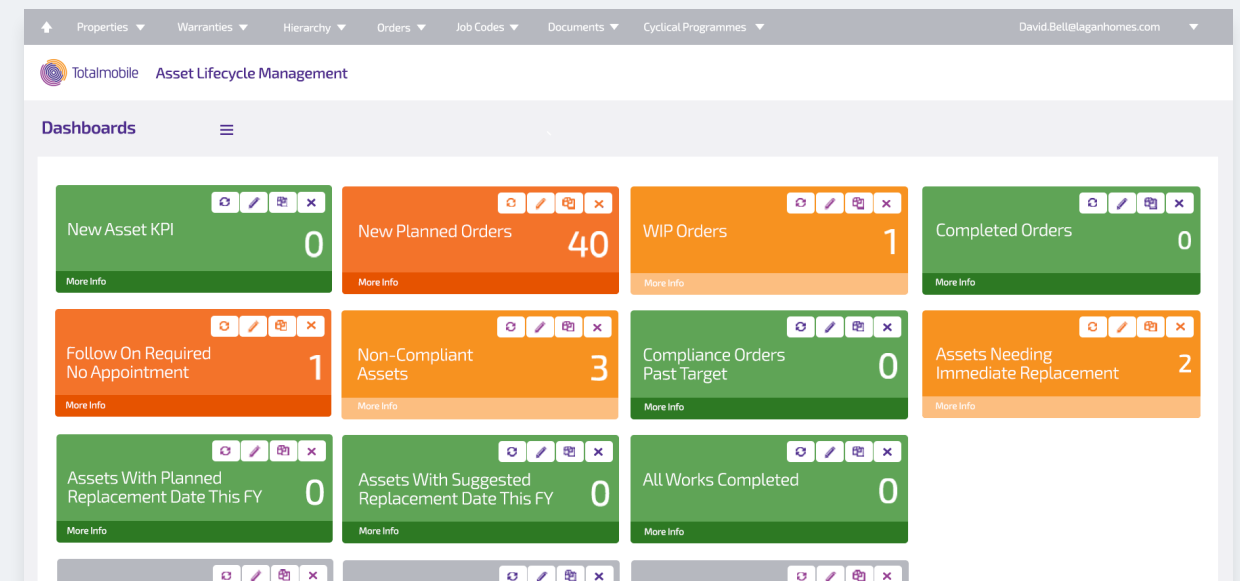


Asset Lifecycle Management (ALM)



ASSET MANAGEMENT FOR HOUSING

Totalmobile's Asset Lifecycle Management is a cloud-based housing management solution that extends the capabilities of the Totalmobile Platform to empower organisations with a unified digital record for all asset processes.



Streamline Maintenance, Demonstrate Compliance & Enhance Performance

Asset Lifecycle Management enables asset owners and maintainers to effectively manage the value, compliance, and condition of housing stock. By streamlining maintenance activities, resource allocation, and performance monitoring, this solution ensures that all aspects of asset management are handled efficiently and comprehensively.

By creating a single, permanent source of truth, Asset Lifecycle Management equips housing providers with the tools needed to transition towards strategic and predictive service delivery across the entire asset lifecycle.

Combined, Asset Lifecycle Management (ALM) enables you to:



Meet Compliance

Access clear, actionable asset information for regulatory reporting and statutory compliance, ensuring your organisation meets all necessary standards with confidence.



Improve Data Quality

Improve data management to enhance your ability to analyse, plan, and execute your programmes more effectively, driving better outcomes.



Reduce Operational Costs

Streamline processes and leverage enhanced data insights to eliminate unnecessary costs, enabling more efficient use of resources.

Asset Management: Excellence is Difficult

Managing assets is a complex endeavor. A 'perfect storm' of pressures highlight why transformative asset management solutions are not just a competitive differentiator – **they are a necessity:**



Limited Visibility

Housing Associations often struggle with outdated or incomplete asset data, making it challenging to view property condition, demonstrate compliance, and effectively address disrepairs. This lack of reliable data impedes planning major improvements, retrofits, and budget adherence, leading to inefficient repair and maintenance strategies.



New Standards

New regulatory standards and proactive consumer regulations demand precise, up-to-date asset data. Many housing providers struggle to meet these requirements due to the gaps in their current data management systems, putting them at risk of non-compliance.



Rising Operational Costs

New legislation, decarbonisation targets, and the need for high-quality, decent homes require large-scale investment by providers. Focusing on reactive repairs, which often only address symptoms rather than root causes, diverts critical resources from planned maintenance and more strategic investments, further exacerbating financial pressures.



Adapting to Regulation

Housing Associations must rapidly adapt to an evolving regulatory environment, including large-scale safety programmes addressing cladding and fire safety. These requirements often surpass current operational capacities, forcing organisations to find innovative ways to achieve compliance without compromising quality or efficiency.

Operational Inefficiencies:

Reliance on disconnected systems to manage housing operations results in significant inefficiencies, errors, and delays. Beyond resident satisfaction, a lack of integration across the operational chain makes it difficult for staff to perform their roles effectively, further exacerbating these issues.

A Complete Solution for Asset Lifecycle Management

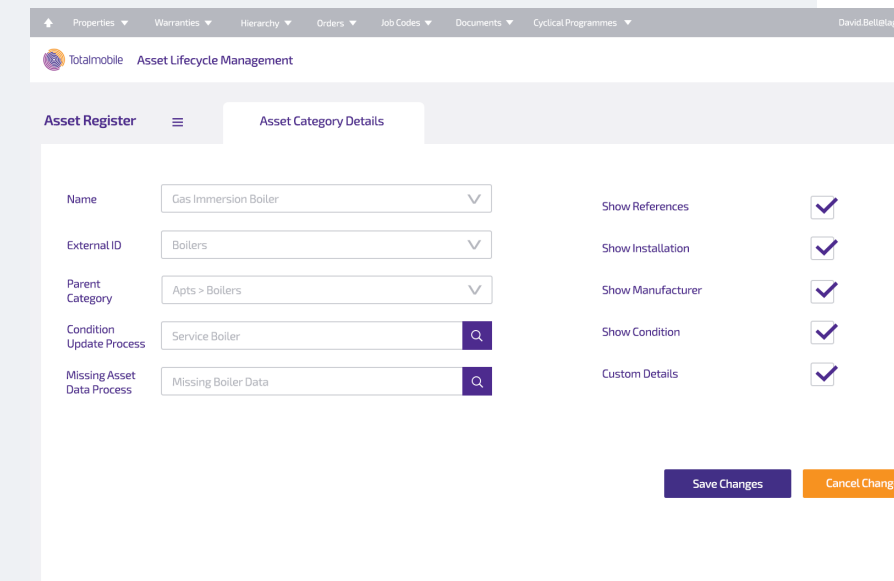


Be in control of how you manage assets.

With information at your fingertips, your teams can better manage the complete asset lifecycle. Asset Lifecycle Management combines asset information, automation and analytics to drive deeper insights, unlock greater productivity and reduce costs. **The key features are:**

Asset Register and Hierarchy

Featuring a flexible information model, the Asset Register creates a permanent, single source of truth for all asset data. Whether storing warranty details, safety compliance data, or custom data, asset information is structured in a way that mirrors real-world relationships between assets and their components. Future updates and bulk data migration tools allow efficient data management and strategic planning for the long term.



Asset Lifecycle and History

Asset Lifecycle Management maintains a detailed, permanent record of both the current state of assets and their history. Track asset condition, compliance, and maintenance activities over time. By providing detailed visibility into the current and historical status of assets, this solution helps you to demonstrate compliance and assess the effectiveness of improvements, maintenance and repair activities.

Hazard	Rating	Score	Details	Hazard	Rating	Score	Details	Hazard	Rating
Damp and mould growth	A	5500.00	Q	Volatile Organic Compounds	E	256.00	Q	Falling On Level Surfaces	J
Excess Cold	A	5500.00	Q	Crowding and Space	F	146.00	Q	Falling On Stairs	J
Excess Heat	B	2200.00	Q	Entry By Intruders	F	146.00	Q	Falling Between Levels	J
Asbestos (and MMF)	B	2100.00	Q	Lighting	G	70.00	Q	Electrical Hazards	J
Biocides	C	1100.00	Q	Noise	G	71.00	Q	Fire	J
Carbon Monoxide	C	1100.00	Q	Domestic Hygiene	H	22.00	Q	Hot Surfaces	J
Lead	C	1100.00	Q	Food Safety	H	25.00	Q	Collision & Entrapment	J
Radiation	D	556.00	Q	Drainage	I	14.00	Q	Explosions	J
Fuel Combustion Products	D	556.00	Q	Water Supply	I	13.00	Q	Structural Collapse	J

Asset Condition and Compliance

Reduce the effort required to create and maintain up-to-date asset records. Your teams can access up-to-date asset information at the point of service, including folio details, historical data, and related documents. This enables your service technicians to update asset condition and report compliance in near real-time. Decency and condition reports are automatically updated to reflect new data, supporting immediate certification and detailed compliance reporting.

The screenshot shows the 'Compliance' section of the Asset Lifecycle Management interface. It displays an overall status of 'Asbestos Confirmed' and an overall risk of 'Medium Risk'. Below this is a table listing various locations and their compliance status.

Location	Status	Risk	Action	Assessed By	Assessed
Ground Floor					
- Kitchen					
Kitchen Floor	Asbestos Confirmed	Medium Risk	Monitor Condition	Jack Nolan	Refurbishm
Kitchen Ceiling	Asbestos Confirmed	Low Risk	Monitor Condition	Jack Nolan	Refurbishm
- Bathroom					
Bathroom Floor	Asbestos Presumed	Medium Risk	Monitor Condition	Jack Nolan	Refurbishm
Bathroom Ceiling	Asbestos Presumed	Low Risk	Monitor Condition	Jack Nolan	Refurbishm
1st Floor					
- Bedroom 1					
Bedroom Ceiling	Asbestos Presumed	Medium Risk	Encapsulate	Jack Nolan	Refurbishm

Condition and Forecast Summaries

Effortlessly forecast future repairs and replacement costs for every asset. Dynamic summaries help you drill into up-to-date asset information, ensuring timely interventions that prolong asset life and enhance value.

The screenshot shows the 'Document Vault' section of the Asset Lifecycle Management interface. It displays a list of documents with columns for document name, description, created by, created at, modified by, and modified at. A search bar is visible at the top.

DOCUMENT NAME	DESCRIPTION	CREATED BY	CREATED AT	MODIFIED BY	MODIFIED AT
0022205-04...	EPC	Migrator	04/08/24 08:30	Migrator	04/08/24 08:30
0022203-06...	EPC > 2024	Jane Smy...	06/02/24 07:22	Jane Smy...	06/02/24 07:22
0045805-28...	EPC > 2020	David Bell	04/10/20 15:40	David Bell	04/10/20 15:40
Asbestos Sur...	EPC > 2020	Migrator	17/02/20 08:42	Migrator	17/02/20 08:42
0022205-04...	Asbestos...	External	23/05/24 14:55	External	23/05/24 14:55
EPC	EPC	Jack Nolan	08/01/24 09:30	Jack Nolan	08/01/24 09:30
Insulation B...	EPC > 2023	David Bell	30/11/23 18:57	David Bell	30/11/23 18:57
0029295-27...	EPC > 2023	Migrator	29/12/23 12:30	Migrator	29/12/23 12:30
0552204-08...	EPC > 2024	Susan Ha...	16/03/24 13:29	Susan Ha...	16/03/24 13:29
0125675-99...	EPC > 2024	David Bell	01/07/24 17:01	David Bell	01/07/24 17:01

Document Vault

Securely store and index critical asset and compliance documentation in one centralised, permanent system. Advanced search makes documents easily retrievable, linking them to relevant asset data. The Document Vault's permanence ensures providers meet legal responsibilities for document storage now and long into the future, supporting the 'golden thread' of information.

The screenshot shows the 'Dashboards' section of the Asset Lifecycle Management interface. It displays a grid of key performance indicators (KPIs) for various asset management metrics.

Metric	Value	Status
New Asset KPI	0	Complete
New Planned Orders	40	WIP Orders
WIP Orders	1	Complete
Follow On Required No Appointment	1	Assets N Immediate
Non-Compliant Assets	3	Compliance Orders Past Target
Compliance Orders Past Target	0	Assets N Immediate
Assets With Planned Replacement Date This FY	0	All Works Completed
Assets With Suggested Replacement Date This FY	0	All Works Completed
All Works Completed	0	All Works Completed
(Invoice Value Prediction) Order Value of WIP Asset Orders	£5,122	(Checks Outstanding) Invoice Value Of Work Completed Asset Orders
(Checks Outstanding) Invoice Value Of Work Completed Asset Orders	£8,072	Total Cost Of Completed Asset Orders
Total Cost Of Completed Asset Orders	£5,384	Total Cost Of Completed Asset Orders

Configurable Dashboards

Simplify complex data and empower decision-making with configurable dashboards. With these customisable dashboards, your planners can monitor critical metrics and track performance against set benchmarks, helping identify trends, anticipate needs, and prioritise activities.

Work Management



All-in-one worker order management

Asset Lifecycle Management helps you digitise and connect service delivery at every step with leading field service platform capabilities:

Manage Work

Job Management capabilities enable you to efficiently plan and manage the delivery of maintenance and repairs across all asset classes. Automate work order generation based on detailed asset data, supporting optimal asset lifecycle management.

The screenshot shows the 'Job Management' section of the Asset Lifecycle Management interface. It displays a form for creating a work order with various fields for organization, contract, order number, address, and location.

Field	Value
Organisation	Eagle Housing
Contract	Repair & Maintenance
Order No.	
Address Lookup	12 Connaught Street, London...
Address	12 Connaught Street
City	London
Postcode	W2 2AF
Country	United Kingdom
Latitude	51.5147375
Longitude	-0.165339
Priority	P1
Target Date	Select...
Work Stream	12 Connaught Street
Team	London
Billing Mode	Select...

Manage Investment

Efficiently plan and allocate your resources, ensuring your budget is utilised effectively, meeting current needs and anticipating future requirements.

Manage Resources

Work packages can be efficiently subcontracted and managed through a dedicated portal, enhancing collaboration and oversight. Comprehensive materials management generates purchase orders and manages inventory - all designed to support accurate job costing and streamline operations.

The screenshot shows the 'Asset Location' section of the Asset Lifecycle Management interface. It displays a form for managing an asset location with various fields for reference, location, and asset details.

Field	Value
Location	14 - Greenaches Block
Loc. Ref.	External
Serial No.	200037266483
Address	Greenaches Block, Suffolk...
Asset Name	External Fire Door
Type	Component
Description	Ext. Fire Door
Display on Tenant Portal	<input type="checkbox"/>
Category	Fire Door
Sub Cat.	Ext. Fire Door
Quantity	1
Ordinal	30
External ID	EFD-0789765
Barcode ID	6300
Tag ID	WIP676
Status	Installed
Model	Guardian

Manage Activities

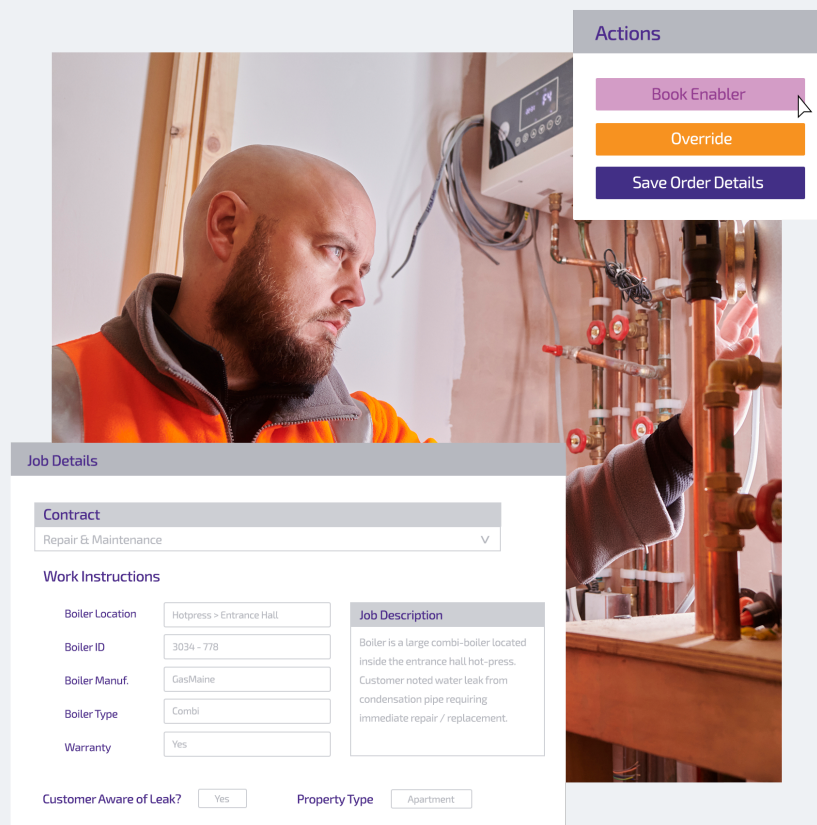
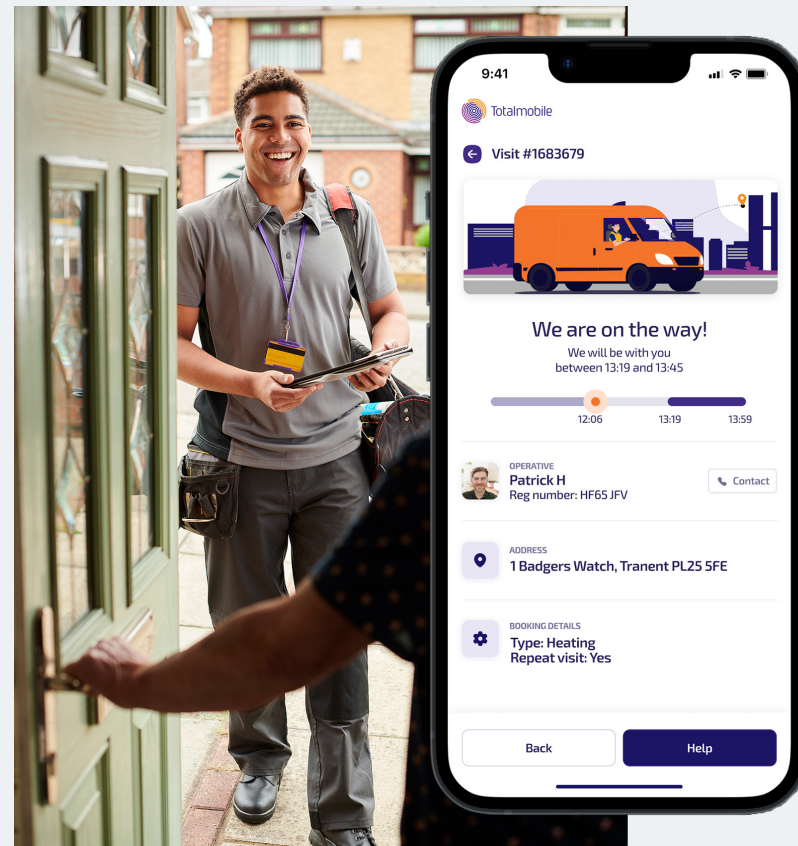
Dynamic scheduling and appointment management empower your planners to optimise resource allocation based on real-time demand and operative availability. This solution enables them to schedule maintenance, compliance activities, and emergency responses precisely.

Manage People

Field operatives are equipped with tools for photo documentation, signature capture, and offline working, ensuring comprehensive data collection and job-costing accuracy. Integrated lone worker protection prioritises their safety and well-being when working in risky environments.

Manage Customers

The Resident Portal provides customers with one app for all communication. Customers can self-report issues, schedule repair requests, receive progress updates, and engineer arrival notifications all in one place - increasing responsiveness and resident satisfaction.



Why Choose Asset Lifecycle Management

With Asset Lifecycle Management, you can efficiently manage, execute, and monitor the entire lifecycle of your housing assets through one integrated system – driving the following benefits:



Shift to Predictive Maintenance Asset Lifecycle Management enables a strategic shift from reactive to predictive maintenance by forecasting and mitigating potential failures before they occur. This minimises unplanned failures and enhances asset performance and safety, making your operations more predictable and less prone to costly interruptions.



Make Informed Decisions

Utilise precise data on asset components, conditions, costs, and lifecycles to make informed decisions that optimise asset performance and extend its lifespan, maximising your investment.



Proactive Housing Management

Keep up to date with evolving legislative and regulatory requirements, ensuring your asset management practices can demonstrate compliance and are proactive.



Streamline Digital Management

Streamline communications and easily manage customer relationships with the available Resident Portal, boosting productivity and responsiveness.



Seamless Setup and Scalability

Being cloud-based, this solution removes the need to worry about infrastructure, hosting, or updates - Asset Lifecycle Management provides scalable solutions for seamless asset management, including mobile working for your field workforce.



Instantly Access Asset Information

Centralised asset data accessed via our intuitive interface provides users with a comprehensive view of property and asset information. This ensures that your team can quickly access the data they need to streamline daily operations.



Flexible, Anytime Access

Access this solution from any location or approved device, giving your team the flexibility to easily capture and manage asset-related data on the go, including photos and electronic forms.



Improve Process Efficiency

Ensure tasks related to asset maintenance and management are completed efficiently with user-defined workflows, assigning the right actions to the right people at the right time.

See Asset Lifecycle Management In Action...

“As one of the leading housing associations in the UK, it is of utmost importance for our team to constantly strive to offer a more efficient and customer-centric approach to housing repairs for both tenants and staff alike to align with our long-term strategy and digital transformation objectives.”

MARK BATCHELOR
Hyde Housing



96%

improvement in first time fix rate



Discover More
Follow the QR code below to see it in action.

The Totalmobile Platform

Asset Lifecycle Management empowers housing organisations to adopt a comprehensive approach to service delivery. By seamlessly integrating with the Totalmobile Platform, your organisation gains access to more than just a standalone solution; you tap into a fully integrated suite of capabilities designed to revolutionise each stage of field service management.

From dynamic scheduling to field service intelligence and workforce rostering, Totalmobile's complete platform ensures every aspect of service delivery works in harmony. This integration enhances compliance, boosts efficiency, and reduces operational costs, all within one capability-rich field service management platform.



Demand
Job Management Solution



People
Workforce Rostering Solution



Planning of Work
Dynamic Workforce Scheduling Solution



Delivery of Work
Mobile Workforce Management Solution



Lone Worker
Protection Solution



Understanding
Data Analytics & Business Intelligence





Contact Us

Totalmobile is a Field Service Management (FSM) provider passionate about making work and the lives of mobile workers better.

See How The Totalmobile Platform Helps Your Organisation Increase Productivity, Reduce Cost & Deliver Exceptional Service

FOLLOW THE QR CODE TO



BEGIN THE EXPERIENCE

Marketing Team Contact

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