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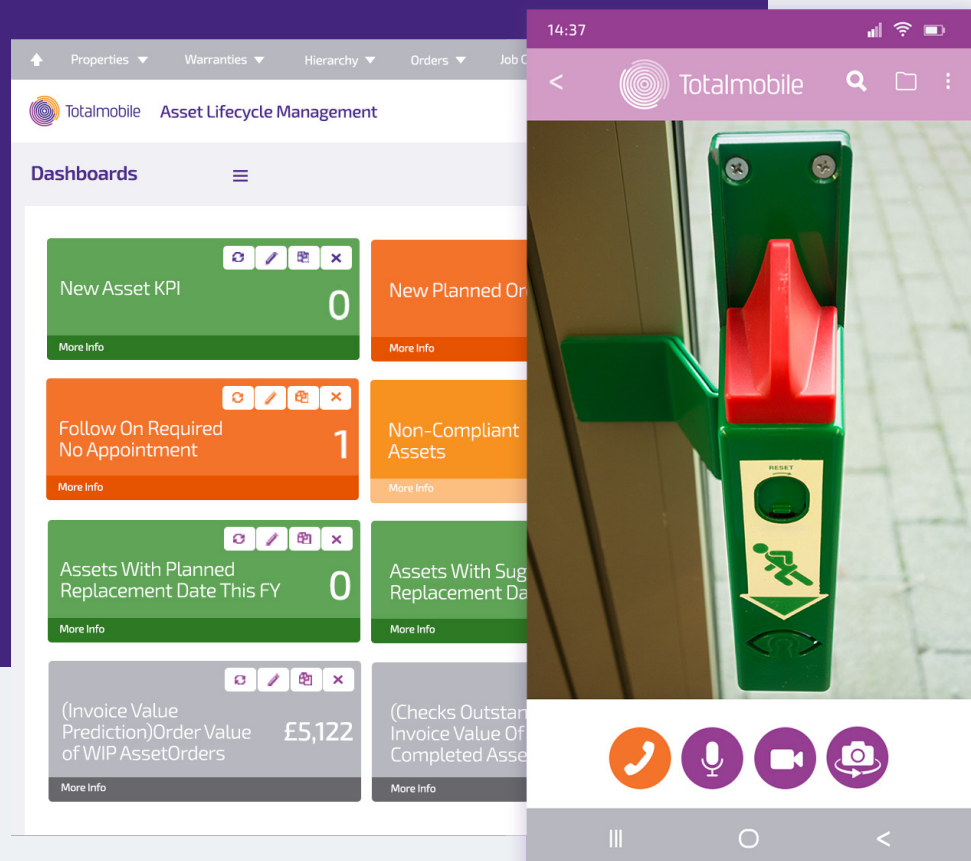
Asset Lifecycle Management

Cloud-based asset management tailored to the housing sector.

Totalmobile

Asset Lifecycle Management

Properties ▼   Warranties ▼   Hierarchy ▼   Orders ▼   Job O

Dashboards   ≡

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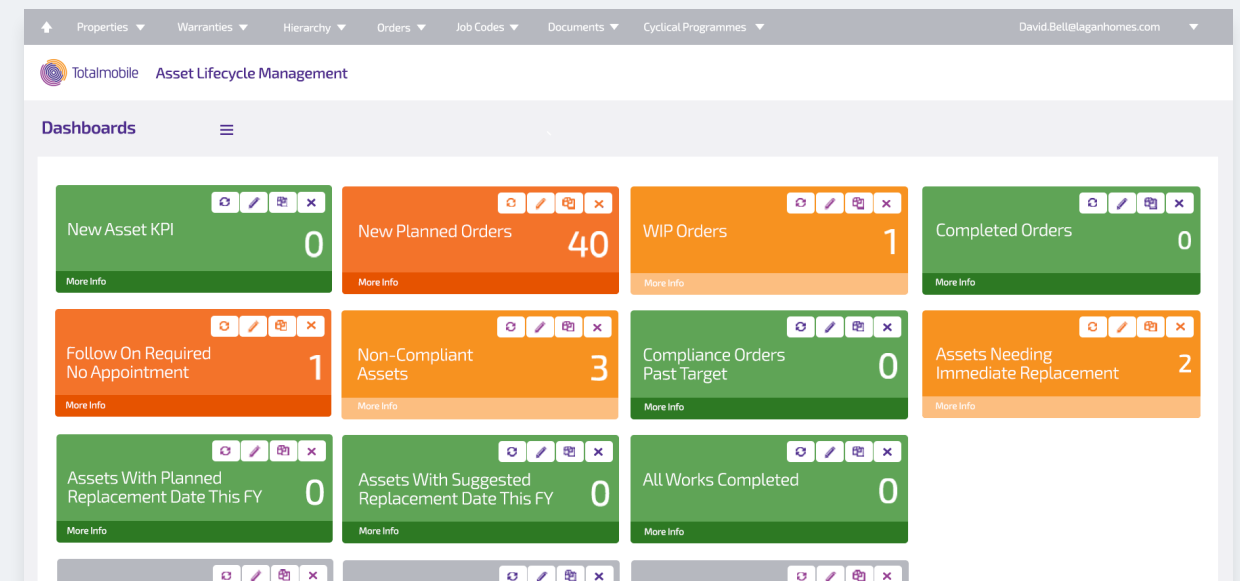Invoice Value Of
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Asset Lifecycle Management (ALM)

ASSET MANAGEMENT FOR HOUSING

Totalmobile's Asset Lifecycle Management is a cloud-based housing management solution that extends the capabilities of the Totalmobile Platform to empower organisations with a unified digital record for all asset processes.

Streamline Maintenance, Demonstrate Compliance & Enhance Performance

Asset Lifecycle Management enables asset owners and maintainers to effectively manage the value, compliance, and condition of housing stock. By streamlining maintenance activities, resource allocation, and performance monitoring, this solution ensures that all aspects of asset management are handled efficiently and comprehensively.

By creating a single, permanent source of truth, Asset Lifecycle Management equips housing providers with the tools needed to transition towards strategic and predictive service delivery across the entire asset lifecycle.

Combined, Asset Lifecycle Management (ALM) enables you to:

Meet Compliance

Access clear, actionable asset information for regulatory reporting and statutory compliance, ensuring your organisation meets all necessary standards with confidence.

Improve Data Quality

Improve data management to enhance your ability to analyse, plan, and execute your programmes more effectively, driving better outcomes.

Reduce Operational Costs

Streamline processes and leverage enhanced data insights to eliminate unnecessary costs, enabling more efficient use of resources.

Asset Management: Excellence is Difficult

Managing assets is a complex endeavor. A 'perfect storm' of pressures highlight why transformative asset management solutions are not just a competitive differentiator – they are a necessity:

Limited Visibility

Housing Associations often struggle with outdated or incomplete asset data, making it challenging to view property condition, demonstrate compliance, and effectively address disrepairs. This lack of reliable data impedes planning major improvements, retrofits, and budget adherence, leading to inefficient repair and maintenance strategies.

New Standards

New regulatory standards and proactive consumer regulations demand precise, up-to-date asset data. Many housing providers struggle to meet these requirements due to the gaps in their current data management systems, putting them at risk of non-compliance.

Rising Operational Costs

New legislation, decarbonisation targets, and the need for high-quality, decent homes require large-scale investment by providers. Focusing on reactive repairs, which often only address symptoms rather than root causes, diverts critical resources from planned maintenance and more strategic investments, further exacerbating financial pressures.

Adapting to Regulation

Housing Associations must rapidly adapt to an evolving regulatory environment, including large-scale safety programmes addressing cladding and fire safety. These requirements often surpass current operational capacities, forcing organisations to find innovative ways to achieve compliance without compromising quality or efficiency.

Operational Inefficiencies:

Reliance on disconnected systems to manage housing operations results in significant inefficiencies, errors, and delays. Beyond resident satisfaction, a lack of integration across the operational chain makes it difficult for staff to perform their roles effectively, further exacerbating these issues.

# A Complete Solution for Asset Lifecycle Management

Be in control of how you manage assets.

With information at your fingertips, your teams can better manage the complete asset lifecycle. Asset Lifecycle Management combines asset information, automation and analytics to drive deeper insights, unlock greater productivity and reduce costs. **The key features are:**

Asset Register and Hierarchy

Featuring a flexible information model, the Asset Register creates a permanent, single source of truth for all asset data. Whether storing warranty details, safety compliance data, or custom data, asset information is structured in a way that mirrors real-world relationships between assets and their components. Future updates and bulk data migration tools allow efficient data management and strategic planning for the long term.
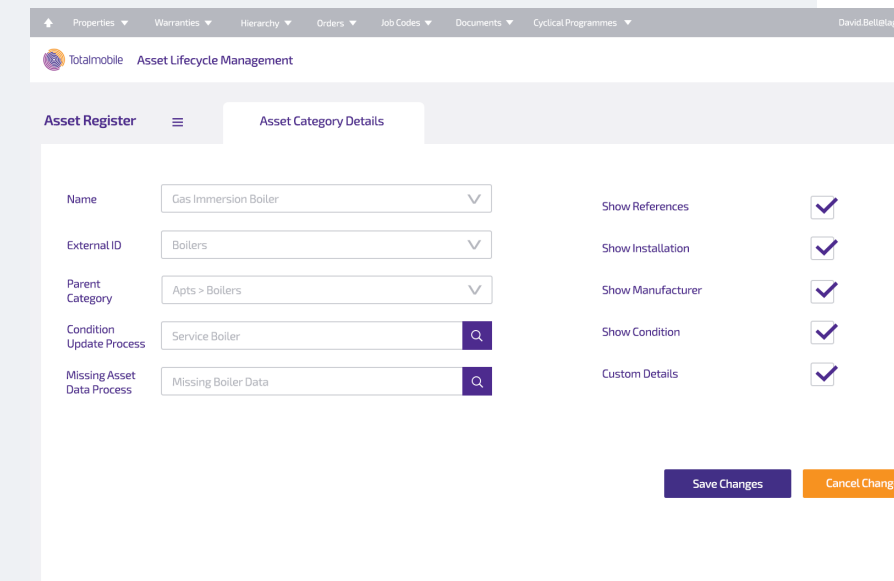
Asset Lifecycle and History

Asset Lifecycle Management maintains a detailed, permanent record of both the current state of assets and their history. Track asset condition, compliance, and maintenance activities over time. By providing detailed visibility into the current and historical status of assets, this solution helps you to demonstrate compliance and assess the effectiveness of improvements, maintenance and repair activities.

Asset Condition and Compliance

Reduce the effort required to create and maintain up-to-date asset records. Your teams can access up-to-date asset information at the point of service, including folio details, historical data, and related documents. This enables your service technicians to update asset condition and report compliance in near real-time. Decency and condition reports are automatically updated to reflect new data, supporting immediate certification and detailed compliance reporting.

Condition and Forecast Summaries

Effortlessly forecast future repairs and replacement costs for every asset. Dynamic summaries help you drill into up-to-date asset information, ensuring timely interventions that prolong asset life and enhance value.

Document Vault

Securely store and index critical asset and compliance documentation in one centralised, permanent system. Advanced search makes documents easily retrievable, linking them to relevant asset data. The Document Vault's permanence ensures providers meet legal responsibilities for document storage now and long into the future, supporting the 'golden thread' of information.

Configurable Dashboards

Simplify complex data and empower decision-making with configurable dashboards. With these customisable dashboards, your planners can monitor critical metrics and track performance against set benchmarks, helping identify trends, anticipate needs, and prioritise activities.

Work Management

All-in-one worker order management

Asset Lifecycle Management helps you digitise and connect service delivery at every step with leading field service platform capabilities:

Manage Work

Job Management capabilities enable you to efficiently plan and manage the delivery of maintenance and repairs across all asset classes. Automate work order generation based on detailed asset data, supporting optimal asset lifecycle management.

Manage Investment

Efficiently plan and allocate your resources, ensuring your budget is utilised effectively, meeting current needs and anticipating future requirements.

Manage Resources

Work packages can be efficiently subcontracted and managed through a dedicated portal, enhancing collaboration and oversight. Comprehensive materials management generates purchase orders and manages inventory - all designed to support accurate job costing and streamline operations.

Manage Activities

Dynamic scheduling and appointment management empower your planners to optimise resource allocation based on real-time demand and operative availability. This solution enables them to schedule maintenance, compliance activities, and emergency responses precisely.

Manage People

Field operatives are equipped with tools for photo documentation, signature capture, and offline working, ensuring comprehensive data collection and job-costing accuracy. Integrated lone worker protection prioritises their safety and well-being when working in risky environments.

Manage Customers

The Resident Portal provides customers with one app for all communication. Customers can self-report issues, schedule repair requests, receive progress updates, and engineer arrival notifications all in one place - increasing responsiveness and resident satisfaction.
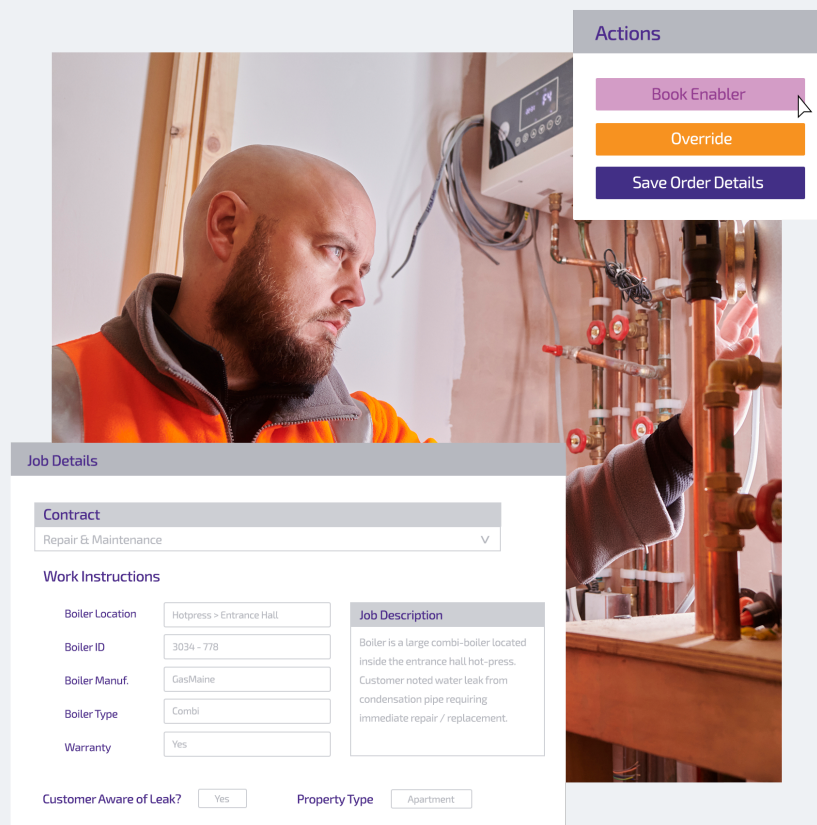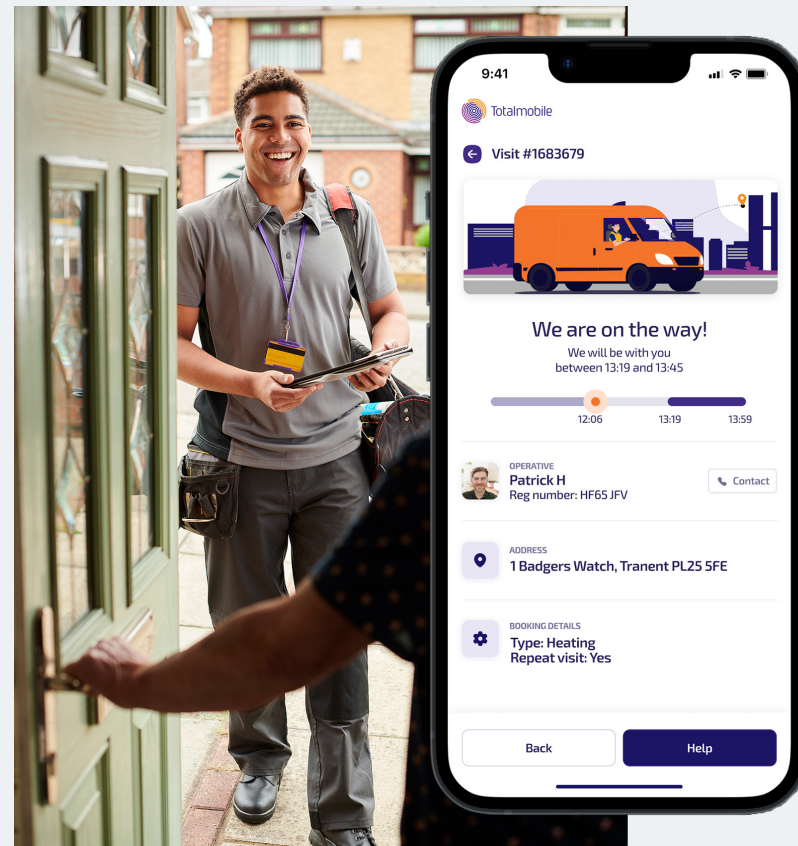
Why Choose Asset Lifecycle Management

With Asset Lifecycle Management, you can efficiently manage, execute, and monitor the entire lifecycle of your housing assets through one integrated system – driving the following benefits:

Shift to Predictive Maintenance
Asset Lifecycle Management enables a strategic shift from reactive to predictive maintenance by forecasting and mitigating potential failures before they occur. This minimises unplanned failures and enhances asset performance and safety, making your operations more predictable and less prone to costly interruptions.

Make Informed Decisions
Utilise precise data on asset components, conditions, costs, and lifecycles to make informed decisions that optimise asset performance and extend its lifespan, maximising your investment.

Proactive Housing Management
Keep up to date with evolving legislative and regulatory requirements, ensuring your asset management practices can demonstrate compliance and are proactive.

Streamline Digital Management
Streamline communications and easily manage customer relationships with the available Resident Portal, boosting productivity and responsiveness.

Seamless Setup and Scalability
Being cloud-based, this solution removes the need to worry about infrastructure, hosting, or updates - Asset Lifecycle Management provides scalable solutions for seamless asset management, including mobile working for your field workforce.

Instantly Access Asset Information
Centralised asset data accessed via our intuitive interface provides users with a comprehensive view of property and asset information. This ensures that your team can quickly access the data they need to streamline daily operations.

Flexible, Anytime Access
Access this solution from any location or approved device, giving your team the flexibility to easily capture and manage asset-related data on the go, including photos and electronic forms.

Improve Process Efficiency
Ensure tasks related to asset maintenance and management are completed efficiently with user-defined workflows, assigning the right actions to the right people at the right time.

See Asset Lifecycle Management In Action…

"As one of the leading housing associations in the UK, it is of utmost importance for our team to constantly strive to offer a more efficient and customer-centric approach to housing repairs for both tenants and staff alike to align with our long-term strategy and digital transformation objectives."

MARK BATCHELOR
Hyde Housing

Hyde

96%

improvement in first time fix rate

Discover More
Follow the QR code below to see it in action.

The Totalmobile Platform

Asset Lifecycle Management empowers housing organisations to adopt a comprehensive approach to service delivery. By seamlessly integrating with the Totalmobile Platform, your organisation gains access to more than just a standalone solution; you tap into a fully integrated suite of capabilities designed to revolutionise each stage of field service management.

From dynamic scheduling to field service intelligence and workforce rostering, Totalmobile's complete platform ensures every aspect of service delivery works in harmony. This integration enhances compliance, boosts efficiency, and reduces operational costs, all within one capability-rich field service management platform.

COST BASE

STAFF ENGAGEMENT

WORKFORCE CAPACITY

SERVICE COMPLIANCE

CUSTOMER SATISFACTION

ESG

Demand
Job Management Solution

Delivery of Work
Mobile Workforce Management Solution

Understanding
Data Analytics & Business Intelligence

People
Workforce Rostering Solution

Planning of Work
Dynamic Workforce Scheduling Solution

Lone Worker
Protection Solution

Totalmobile

Contact Us

Totalmobile is a Field Service Management (FSM) provider passionate about making work and the lives of mobile workers better.

See How The Totalmobile Platform Helps Your Organisation Increase Productivity, Reduce Cost & Deliver Exceptional Service

FOLLOW THE QR CODE TO

BEGIN THE EXPERIENCE

Marketing Team Contact

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EMAIL: totalmobilemarketing@totalmobile.co.uk